



DP WORLD
Caucedo

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ZONA FRANCA MULTIMODAL CAUCEDO

May 2010

TO : All our customers

SUBJECT : STORAGE WAIVING FOR DISPATCHES BEFORE 10 AM

Dear customer,

We are pleased to inform that starting Thursday, May 28th, DP World Caucedo will be waiving one (1) day of storage charges to those customers requesting the dispatch of containers before 10 AM.

In order to take advantage of this waiver, the container file must be completed in advanced and the invoice payment should be completed between 8 and 9 AM to dispatch your container before 10 AM.

VBS will make the appointments for those customers obtaining the waiver (between 8 and 9:15 AM) in to ensure dispatch before 10 AM.

After 10 AM, the Gate will advise VBS the cut off for the waiver offer; VBS will then proceed to apply holds on to those containers that lost their appointments.

If you lose your appointment, you must go to our Cashier's office and VBS to pay the storage for the day and request a new appointment to enter the port/terminal.

We trust this new procedure will be beneficial to expediting your dispatch processes. Please do not hesitate to contact us if you need additional information.

Sincerely,

The Administration